

रामजस कॉलेज

दिल्ली विश्वविद्यालय

यूनिवर्सिटी एन्क्लेव, दिल्ली – 110007

दूरभाष: 27667706, फैक्स : 27667447

ई-मेल: principal@ramjas.du.ac.in

वेबसाइट : www.ramjas.du.ac.in



RAMJAS COLLEGE

UNIVERSITY OF DELHI

UNIVERSITY ENCLAVE, DELHI – 110007

Phone : 27667706, Fax : 27667447

E-Mail : principal@ramjas.du.ac.in

Website : www.ramjas.du.ac.in

Dear Students,

Greetings from Ramjas College!

The National Assessment and Accreditation Council (NAAC) is conducting an assessment of our college in which your feedback (students feedback) is very important. Shortly, the NAAC team will circulate a detailed questionnaire to some of you students randomly (automated mail).

Your thoughtful and timely responses to that email will provide invaluable insights into your experiences and perceptions of our college. So, **kindly keep on checking your email (inbox or spam) on daily basis.** As soon as you receive an email you can inform the **Teacher Incharge or NAAC coordinator of your department so that awareness about the mail can be spread amongst the students.** Please Note, your input has the power to influence positive changes and drive our college towards excellence.

Thank you in advance for your time, effort, and commitment for taking your college to new heights.

Caution: **Don't delete NAAC email, they are sent only once.**

Warm regards,

Hardy Kar
Principal (Acting)
Principal (Acting)
RAMJAS COLLEGE
University of Delhi
Delhi-110007



NAAC

Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



• Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

• Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/apply-now>

• Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

Student Survey has 30 to 50 weightage in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.



If you have any queries, kindly contact: Co-ordinator of IQAC (Ramjas College)

Name: Prof. Hament Kumar Rajor

Email: iqac@ramjas.du.ac.in

And/or

NAAC Helpdesk Tel: +91-080-23005192, 193

E-mail: naachelpdesk@gmail.com